«Contact»  
«Position»  
«Company»  
«Address\_Line\_1»  
«Address\_Line\_2»  
«Address\_Line\_3»  
«Address\_Line\_4»  
«Address\_Line\_5»

Sage Pay Europe Limited  
The Angel Building  
3rd Floor  
St John Street  
London  
EC1V 4AB  
  
T. 0845 111 4455  
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27 January 2015

Dear «Contact»,

**Update on 'Poodle' security issue**

Following our recent communication via email we are contacting you to update you further on the 'Poodle' security issue and make you aware of the impact this could have on your business.

We have identified you as a business at potential risk and it is critical that you take action to minimise impact on your business.

In order to protect you and your shoppers, we will be disabling SSLv3 from our payment gateway from week commencing 2nd February 2015.

To identify whether your business is at risk, please follow the steps below:

1. Check that you’re using the latest version of your browser (i.e. Chrome, Firefox or Explorer)
2. Login to the Test version of MySagePay: <https://test.sagepay.com/mysagepay/login.msp>
   1. If you can access the login page it is unlikely that you are at risk but we still recommend to follow step 3
   2. If you can’t access the login page, then you need to update your systems

3. To make the necessary systems changes please visit: <http://www.engage.sagepay.com/poodle>

If you need further assistance then check out our Technical Guide, which can be found at <http://www.engage.sagepay.com/poodle>

Kind regards,

Andrew Weir

CTO